

14th annual International Street Medicine Symposium

Program Schedule

Thurs., Oct. 4th Symposium Day 1: Host City Presentations

De Doelen International Congress Center, Schouwburgplein 50, Rotterdam

8:00 – 8:30 am

REGISTRATION

8:30 – 8:45 am

Introductory remarks and session overview

James Withers, MD

Medical Director and Founder, Street Medicine Institute, USA

Medical Director and Founder, Operation Safety Net, Pittsburgh, Pennsylvania, USA

Liz Frye, MD, MPH

Chair, 14th annual International Street Medicine Symposium

Chair, Board of Directors, Street Medicine Institute USA

8:45 – 9:00 am

Welcome address and national policies for inclusion health groups

Paul Blokhuis, MSc

Secretary of State, Ministry of Health, the Netherlands

9:00 – 9:15 am

Welcome and actions of the Netherlands Streetdoctors Group

Igor van Laere, MD, PhD

Public Health Physician, Streetdoctor

Chair and Founder, Netherlands Streetdoctors Group, the Netherlands

Dr. van Laere has been with the International Street Medicine Community from the early days and has been networking internationally to find and engage with homeless health workers. Nationally, he initiated the Netherlands Streetdoctors Group (NSG), founded in 2014 by general practitioners and public health physicians from several major Dutch cities. The NSG aims to contribute to better access to and quality of social medical care for homeless people. What is the relevance and output of the combined NSG efforts, and what steps and results can be shared?

9:15 – 10:00 am

DUTCH KEYNOTE ADDRESS

Homelessness and health in the Netherlands

Maria van den Muijsenbergh, MD, PhD

Professor of Health Disparities and Person Centered Integrated Primary Care, Radboud university medical center Nijmegen

General Practitioner, Streetdoctor, Praktijk Buitenzorg Nijmegen

During her key note address prof.dr. Maria van den Muijsenbergh will share the characteristics and social medical problems of homeless people, their unmet care needs, what problems they present at streetdoctors practices, the organization of social medical care, and experiences and needs of streetdoctors and streetnurse with providing this care in the Netherlands. What should be the toolbox for accessible and quality social medical care for homeless people?

10:00 – 10:30 am

BREAK

10:30 am – 12:15 pm

SHORT PRESENTATIONS

Morbidity and mortality of homeless people in Rotterdam: social medical care and how to influence policy makers

Marcel Sloekers, MD

General Practitioner, Streetdoctor, CVD Havenzicht Rotterdam

Dr. Sloekers is one of the Dutch pioneers in street medicine with over thirty years practice experience. From a personal perspective and practice based research data, morbidity and mortality among the Rotterdam homeless population over time, and effects of policies on homelessness, health and quality of life, will be presented

Prevention of new born homeless people by outreach contraception guidance for vulnerable women in the Netherlands

Connie Rijlaarsdam, Msc, NP

Nurse Practitioner, GGD GHOR Nederland

Meike van 't Hof, RN

Social Nurse, STD and Sexuality Department, City of Rotterdam

Who is responsible for the use of contraceptives in vulnerable women? What is needed to reach these women? When in contact, what approach works for them to postpone their wish to become a parent? In this workshop, lessons of the development, implementation and practical lesson of a successful program to prevent potentially new born homeless people will be shared. For developing and initializing the program 'Not pregnant now', Connie Rijlaarsdam was awarded a the most influential Dutch Public Health professional 2017.

From the gutter to the hostel: how the city of Utrecht guided street people towards social and medical care over the last decades

Dick Reinking, MSc

Senior Policy Advisor, City of Utrecht

Ronald Smit, MD

Public Health Physician, Health Department, City of Utrecht

In this presentation the homeless population in the city of Utrecht and the effects of national and local policies will be shared. How did the city approach a marginalized group rough sleepers and drug users, hassling and dealing around central station? What interventions and practice support were introduced? How was the collaboration between policy makers, social relief and public health providers? And how is this group doing today?

Shelter based convalescence care: an indispensable tool to observe, diagnose and provide integrated support for homeless people

Andrea van der Gevel, RN

Streetnurse, Coordinator Respite Care Unit, Centre for Social Relief Services, CVD

Havenzicht Rotterdam

Kerina Yao

Volunteer & cook, Centre for Social Relief Services, CVD Havenzicht Rotterdam

To cater for the ill and injured homeless people, a shelter based convalescence care facility is a pivotal instrument of welcome, diagnosis, rest and repair and future orientation. How do you organize such a facility, and who are the users, their problems and care needs?

GGD Public Mental Health Safety Net as a pivotal and signaling instrument for the housed at risk, street population, service providers and policy makers

Henk Visser, RN

Senior Health Policy Advisor, City of Rotterdam

Vulnerable citizens in every city, housed and homeless, should be timely caught by a safety net. For whom and how do the city of Rotterdam and the GGD Public Mental Health department hold their safety net, what information and policies are needed to strengthen the net, to prevent citizens to fall through the loopholes?

New teeth and a new life for homeless people: experiences from a street dentist in Rotterdam

Didi Landman, DMD

Dentist, Street dentist, Tandartsenpost 010, Rotterdam

In this presentation a street dentist will share experiences how she treats homeless people. Statistics on demographics, homelessness, addictions, dental visits, treatments and results will be shared. Practical issues such as treatment problems, no show policy, severe fears, decline of insurance and lack of perseverance, will be addressed.

12:15 – 1:15 pm

LUNCH

Lunch till 1.00 pm for practice visits and till 1.15 pm for breakout sessions

1:00 – 2:30 pm

PRACTICE VISITS 1

Practice Visit A (max 20 people by Bus)

Centre for Social Relief Services CVD Havenzicht: how do we care for homeless people?

Andrea van der Gevel, RN

Streetnurse, coordinator Respite Care Unit, Centre for Social Relief Services, CVD Havenzicht Rotterdam

Ivo Belt, RN

streetnurse, Centre for Social Relief Services, CVD Havenzicht Rotterdam

For this visit a bus will take you to CVD Havenzicht where a range of services to support and protect vulnerable homeless people in Rotterdam will be presented. Specific attention will be given to streetdoctor and streetnurse practices, respite care and next steps to access housing and support.

Practice Visit B (max 20 people by Bus)

Experience the Salvation Army: comprehensive social and healthcare services in Rotterdam

Nathalie Bouterse, RN

Social Nurse, Salvation Army emergency shelter de Meerpaal and Nieuwe Brug

Lidy Dorsman, RN

Social Nurse, Salvation Army emergency shelter Sluis and William Booth Huis

Karen Voegelezang, RN

Social Nurse, Coordinator Salvation Army Respite Care Unit

For this practice visit a bus will take you to Coolhaven area where you will be welcomed at the Salvation Army premises. The group participants will visit the William Booth House, Dunantsstraat 44, where healthcare services at the emergency shelter will be presented. After the presentation the group will split in two; one group will cross the street and visit Dukdalf nursing department, Coolhaven 118, and the other group will walk 5 minutes to De Sluis, Westzeedijk 493, to visit day care activities for homeless people. All will return to Coolhaven 118 to take the bus back to the Doelen.

Practice Visit C (max 20 people Walking)

Experience St. Pauls Church: a diaconal monument of social relief and health services for marginalized and undocumented people

Huub de Weerd, MD

General Practitioner, Streetdoctor, Pauluskerk Rotterdam

Dick Couvee, DM

Diaconal Minister, Director Pauluskerk Rotterdam

From the symposium venue De Doelen you will walk to the St. Pauls Church at the Mauritsweg 20 around the corner. Since 1981 the Diaconal Center Pauluskerk is an open house to all people in Rotterdam that cannot survive without help. Social, medical and refugee work is offered for vulnerable people of all ages and backgrounds; homeless people, those who suffer from addictions or mental health disorders, unemployed, and people without a residence permit. De Pauluskerk is a monument of welcome-ness and caring for each other, and the perspective of better. And so everybody is more than welcome.

Practice Visit D (max 20 people Walking)

Walk and meet homeless people in Rotterdam: Salvation Army street outreach practices

Patricia de Jong, BSW

Teammanager fieldwork

Job Lok, BSW

Fieldworker

Guided by fieldworkers you will leave De Doelen venue and directly walk the inner city of Rotterdam. You will experience outreach work at parking garages and meet homeless people and their stories.

1:15 - 2:15 pm

BREAKOUT SESSIONS 1

Workshop 1: Jurriaans Zaal (max 500 people)

Shelter based palliative care for homeless people: practice and research experiences in Amsterdam and Rotterdam

Sophie van Dongen, MSc

Researcher Erasmus Medical Center, Rotterdam

Ivan Lie A Ling, MD

General Practitioner, Integrated Care department GGD Municipal Health Service Amsterdam

Homeless people in the Netherlands often face multiple challenges at the end of life and barriers to timely access palliative care. Palliative care for the homeless is complex and professionals in both palliative care and shelter care should be adequately equipped to provide this specific care. In this workshop practice experience and research in sheltered based palliative care for homeless people in Amsterdam and Rotterdam are presented.

Workshop 2: Van Cappellen Zaal (max 142 people)

Homelessness, Heroin and HIV: forty years public health efforts and practices in Amsterdam

Marcel Buster, MSc, PhD

Senior researcher GGD Municipal Health Service Amsterdam/G4-USER

Nelda de Grave, MD

General Practitioner, Integrated Care department GGD Municipal Health Service Amsterdam

Willemijn Roelvink, RN

Nurse, Integrated Care department GGD Municipal Health Service Amsterdam

Homeless, Heroin and HIV have been major drivers for public health interventions. How did the epidemics evolve and how did the city of Amsterdam tackle these issues over time? Did the incidence of HIV cases and overdose deaths decline? In this workshop methadone and public mental health practices and research lessons are shared.

Workshop 3: Schatkamer (max 24 people)

Street wise with the street doctor: outreach primary health care serving homeless people in Rotterdam

Marcel Slockers, MD

General Practitioner, Streetdoctor, CVD Havenzicht Rotterdam

Marlieke Ridder, MD

General Practitioner, Streetdoctor, CVD de Hille Rotterdam

The Rotterdam experience with outreach health care to the homeless over the last three decades will be presented. What are the characteristics and problems of homeless people consulting a street doctor? What are the causes of death? What are the trends in morbidity and mortality patterns? How can practice based knowledge and experience be used for political influence and policy changes?

Workshop 4: Keuris + Leeuw kamer (max 42 people)

The homeless spectrum: prevention of eviction, access to care and emergency solutions in the major cities of the Netherlands

Matty de Wit, MSc PhD

Senior researcher, GGD Municipal Health Service Amsterdam/G4-USER

Marcel Thijssen

Early Intervention WPI

Dylan Price, RN

Outreach Nurse, Safety Net department GGD Municipal Health Service Amsterdam

This workshop shines light on the approach to prevent evictions, the selection at the central access for homeless and the emergency shelter during the winter for those still without alternative housing. Both practical experiences and research results will be presented.

2:15 – 2:30 pm

BREAK

2:30 – 4:00 pm

PRACTICE VISITS 2 (see Practice Visits A-D above)

2:30 – 3:30 pm

BREAKOUT SESSIONS 2

Workshop 5: Jurriaans Zaal (max 500 people)

Learning disabilities among homeless people in the Netherlands: practice and research

Barbara van Straaten, PhD

Researcher, IVO Addiction Research Institute Den Haag

Michiel Vermaak, MD

Intellectual disability physician, city of Rotterdam

Ronald Verstraaten van Beek, BSW

Social worker, CVD Havenzicht Rotterdam

What are signals and characteristics of homeless people with learning disabilities? Is their profile different from homeless people without learning disabilities? How to find out? What does this mean for care provision upon entry in the shelter system and during care delivery? Lessons from practice and research with this vulnerable subgroup within the homeless population will be shared.

Workshop 6: Van Cappellen Zaal (max 142 people)

An ethnographic and pastoral approach promoting inclusion health for hard to reach homeless people in the Netherlands

Astrid Parys, MSc

Junior Reseacher, Ben Sajet Centrum Amsterdam

Hanna Klop, Msc

Researcher, Free University Amsterdam

Wieke de Wolff

Pastor, Street Pastor, Utrecht

Based on ethnographic fieldwork as well as insights in in the working methods of street pastors and spiritual caregivers, this workshop will illustrate individual and systemic reasons why homeless people are not engaged in professional care. Cases will be introduced following the Akad method, in which goals and preferences of homeless people are the starting point. Tools to engage with hard to reach homeless people will be shared.

Workshop 7: Keuris + Leeuw kamer (max 42 people)

Social medical care before and during homelessness: outreach safety net lessons for the vulnerable housed and homeless

Julia van Leijen, RN

Outreach Nurse, GGD Municipal Health Service Rotterdam

Henk Visser, RN

Senior Health Policy Advisor, City of Rotterdam

Vulnerable people are of all time. The Rotterdam public health agenda focusses on identifying, reaching and supporting those in high need. The Rotterdam GGD outreach safety net team has been serving as a pivotal tool to feed into this agenda; to support the housed at the brink of homelessness, and those marginalized and homeless in the fringes of the city and falling through system cracks. In this workshop you will hold the safety net together.

Workshop 3: Schatkamer (max 24 people)

Homelessness, Heroin and HIV: forty years public health efforts and practices in Amsterdam

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3:30 - 4:00 pm

BREAK

4:00 – 5:00 pm

BREAKOUT SESSIONS 3

Workshop 1: Jurriaans Zaal (max 500 people)

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Marcel Slockers, MD

General Practitioner, Streetdoctor, CVD Havenzicht Rotterdam

Marlieke Ridder, MD

General Practitioner, Streetdoctor, Rotterdam

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Workshop 8: Van Capellen Zaal (max 142 people)

Caring for homeless people with chronic psychotic disorders: health promotion and efforts to introduce general practitioners in Utrecht

Harry Gras, RN

Mental Health Nurse, Teammanager, ACT and Forensic Care, Altrecht Utrecht

Monique van Denderen, RN

Streetnurse, outreach primary care for the homeless, Health Department Utrecht

The city of Utrecht harbors an estimated 1,200 homeless people and about 10% is suffering from chronic psychotic disorders. This workshop will share experiences with housing and care for this vulnerable subgroup within the homeless population. Once housed, health promotion and changing their life style are major challenges. We will elaborate on the needs and efforts to introduce the role of general practitioners and street nurses on a pathway towards integrated care.

Workshop 2: Keuris + Leeuw kamer (max 42 people)

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5:00 – 5:30 pm

BREAK

5:30 – 7:00 pm

CITY HALL RECEPTION

Welcome Address and policies for inclusion health groups in the City of Rotterdam

Ahmed Aboutaleb, mayor of Rotterdam

From De Doelen venue you walk eight minutes via the Kortelijnbaan to City Hall at Coolingsingel 40 Rotterdam

7:00 – 7:30 pm

CITY WALK to the evening social event location

Together we will walk from City Hall down the Coolingsingel and Schiedamsedijk towards Restaurant Prachtig under the famous Rotterdam Bridge. Or you can take Metro Train E, direction De Akkers, from station Stadhuis to station Leuvehaven and walk 300 meters to Prachtig.

7:30 – 11:00 pm

Evening at Restaurant Prachtig

Meet and greet peers during Rotterdam diner event

Willemsplein 77, Rotterdam

Walk or Metro Train E, direction De Akkers, from station Stadhuis to station Leuvehaven and walk 300 meters to Prachtig.